

ACADEMIC PAVILION

171 Halifax St ADELAIDE SA 5000 Lyn Melville 041 3077 135 CEO academicpavilion@gmail.com

ENROLMENT FORM

	DIRODINE		CICINI		
-	Your details	\checkmark	Tick to enquire abo	<u>ut</u>	
	Title First name		Recognition of Prior Learn		
	Second name	_	or Credit transfer for prev	_	
	Surname		completed units	,	
	Date of birth Female Male Other		☐ How we can help you w	vith any	
Postal address			special needs such as language,		
			literacy or numeracy need	- •	
	Postcode		disabilities or equity issue	S	
	TelM		☐ Discounts (half price) if	you are	
Email			over 45 years - Skills Chec Older Workers Program	; years - Skills Checkpoint for Vorkers Program	
			☐ Information for employ	or	
			incentives	/ei	
S	A traineeships	•			
	nployers may potentially be eligible incentives for the	neir 6	employees who are rece	ntly	
	apployed and are enrolled into a traineeship with Aca			iitiy	
W	e offer training in				
	CPP41419 Certificate IV in Real Estate Practice			\$4000	
_	Property management registration - 13 units			\$3000	
	Sales registration - 19 units			\$4000	
	Land agent course CPP51119 Diploma of Property (Agency Ma	ınagei	ment) +24 units: 36 units	\$6000	
	PSP30116 Certificate III in Government			\$4000	
	BSB30120 Certificate III in Business			\$4000	
	BSB40120 Certificate IV in Business			\$4000	
	BSB40520 Certificate IV in Leadership and Management			\$4000 \$4000	
	BSB50420 Diploma of Leadership and Management			\$5000	
	BSB60420 Advanced Diploma of Leadership and Management			\$6000	
	BSB30320 Certificate III in Legal Services			\$4000	
	BSB40620 Certificate IV in Legal Services			\$4000	
	BSB50720 Diploma of Paralegal Services			\$5000	
	BSB60220 Advanced Diploma of Conveyancing			\$6000	
_	Single unit of competency Please indicate:			\$700	
NO	OTE (i) The above courses are 6 months-2 years in 1	engt	h. Prior learning, busin	iess	
ex	perience and especially experience in a relevant won ne required and the cost but you must be able to pr	rkpla	ace will lessen the amou		
	and the cost satisfied made so dole to pr		o crigorico or timo.		
Pa	ayment options 🗹 <u>Ask us for instalment options:</u>				
	1 Pay by credit card (Sorry, no AmX) Card noExpiry date//				
	2 OR Send a cheque to Academic Pavilion with this registra	tion f	orm		
	3 OR Direct deposit into Commonwealth Bank BSB 062107	Acc.	No. 10541448 Please forwai	rd a copy	

of the transaction and this form OR PUT YOUR SURNAME ON THE TRANSACTION

Your Unique Student Identifier Please go to usi.gov.au (It's free and quick)

Additional information (to meet statistical reporting requirements) ☐ Please tick					
How did you hear about our RTO? ☐ Brochure, ☐ Newspaper, ☐ Friend, ☐ Other	Do you consider yourself to have a disability or impairment? ☐ Yes ☐ No. If yes, please indicate: ☐ Hearing, ☐ Physical, ☐ Intellectual, ☐ Learning, ☐ Mental illness, ☐ Chronic illness ☐ Visual, ☐ Acquired brain injury, ☐ Other				

PRIVACY NOTICE

Under the *Data Provision Requirements 2012*, Academic Pavilion is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on this enrolment form), may be used or disclosed by us for statistical, administrative, regulatory and research purposes. Academic Pavilion may disclose your personal information for these purposes to:

- Commonwealth and State or Territory government departments and authorised agencies; and
- NCVER.

Personal information that has been disclosed to NCVER may be used or disclosed by NCVER for the following purposes:

- populating authenticated VET transcripts;
- facilitating statistics and research relating to education, including surveys and data linkage;
- pre-populating RTO student enrolment forms;
- understanding how the VET market operates, for policy, workforce planning and consumer information; and
- administering VET, including program administration, regulation, monitoring and evaluation.

You may receive a student survey which may be administered by a government department or NCVER employee, agent or third-party contractor or other authorised agencies. Please note you may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the *Privacy Act* 1988 (Cth), the National VET Data Policy and all NCVER policies and protocols (including those published on NCVERs website at www.ncver.edu.au).

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Your rights and responsibilities

Clients of the RTO will be treated professionally and courteously and will be provided with a positive learning environment. In return, it is expected that you conduct yourself during training according to the legislation that relates to behaviour in the workplace.

Complaints and appeals process

Complaints about any aspect of Academic Pavilion may be made verbally or in writing.

- Initially, a verbal complaint received by any employee or contractor must be raised with the CEO. The employee or contractor (such as trainer) will document the complaint with the CEO who will investigate, make a decision and record the outcome. If the person who made the complaint is still dissatisfied, they may appeal in writing to the CEO.
- When a written complaint appeal is received the RTO will convene a panel composed of the CEO, trainer and an independent person to review and assess the complaint. The complainant will be given an opportunity to represent their case.
- The complaint and grievance committee will make a decision and advise the complainant of this decision and its reasons within 15 working days.
- Where appropriate, Academic Pavilion will revise its policies and procedures to prevent the cause/s of the complaint / grievance
- If the appellant is still not satisfied they are advised to take up the matter with ASQA, who do not, however, intervene on assessment decisions made by the RTO. Contact ASQA at GPO Box 9928 Melbourne, VIC; W http://www.asga.gov.au/; T 1300 701 801

Refund policy and consumer protection

You can change your mind about enrolling in the course for up to 10 days after we have received your enrolment form and all monies will be returned. After 10 days and before the commencement of training, if you do not wish to proceed, an 80% refund will be provided within 20 working days. Refunds after this time are at the discretion of the CEO.

Issuing of a qualification and statement of attainment

Successful completion of all units and payment of all fees is required for the issue of a qualification. Where a student completes only part of the course and withdraws, a statement of attainment will be issued for the units that have been completed, if payment has been made. Where a student's work is not satisfactory, they will have the opportunity to make two further submissions. If you require a third reassessment a fee of \$500 will apply.

Access to records

Clients who have completed their study can request access to their records, for example, a reissuing of their Statement of Attainment or qualification if they have misplaced their original, for a fee of \$60+GST. Access to records is authorised by the CEO taking into consideration Academic Pavilion's Privacy policy, which among other things, prevents disclosure of client information without their written consent. Your vocational education and training record will also be available under your Unique Student Identifier at usi.gov.au

Ferngood Pty Ltd trading as
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Lyn Melville M 0413 077 135 ABN 12010992766

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